

# **INTERNAL QUALITY ASSURANCE CELL**

## **Action taken report 2022-23**



**SHRI RAMSWAROOP MEMORIAL UNIVERSITY**  
Shri Ramswaooop Memorial University

## Internal Quality Assurance Cell- IQAC

### Action taken report on students, Alumni and Parents Feedback session 2022-23

**IQAC** had taken a feedback from the graduating students, their Parents and Alumni during the session 2022-23. The feedback was obtained for the purpose of evaluating the Academic and Administrative criteria's of Shri Ramswaroop Memorial University (SRMU) for quality improvement.

Year-wise feedbacks are collected from the students at four levels: institutional level, department level, teacher level and curriculum-based. The received data are analysed, the suggestions of the students are discussed in the University council and then, corrective measures are taken. Department and teacher feedbacks are discussed in the department council. The student-centred programmes are mostly conducted based on their suggestions.

#### **ISSUE -1:** Conduction of Industrial Visits in the Department

**Action Taken:** The Departments were instructed to organize industrial visit in their respective departments to give exposure to students.

#### **ISSUE -2:** Courses on NPTEL/SWAYAM/MOOC

**Action Taken:** The students should be offered courses through online platforms like SWAYAM/MOOC. Due credit of these courses on completion should be reflected on transcript. This will give flexibility to students.

#### **ISSUE -3:** Training and Placement

**Action Taken:** Training and placement cell are instructed to organize more sessions on industry based skill sets and extended hours input should be given for soft skills, aptitude and reasoning.

#### **ISSUE -4:** Courses on Indian Tradition Knowledge

**Action Taken:** The curriculum should be enriched with courses on Indian culture, heritage and Indian tradition knowledge to keep pael with NEP, 2020.

#### **ISSUE -5:** Introduction of specialization based on current trends

**Action Taken:** More specialization were suggested to be offered by the departments and electives were suggested to be included in the curriculum based on changes in technology and current trends like AI, DS, CC etc..

#### **ISSUE -6:** Introduction of Vocational Progressions

**Action Taken:** The departments were recommended to offer vocational programs like B.Voc from new session to promote skill and vocational courses to enhance emplyability.

#### **ISSUE -7:** Research Promotion in Curriculum

**Action Taken:** The departments have been suggested to include research based course in the existing programmes to develop critical thinking ability skills among the students.

**ISSUE -8:** Introduction of field project/Internship

**Action Taken:** The departments have been suggested to include internship on industry attachment as a compulsory component of their curriculum.

**ISSUE -9:** More busses for student commutation

**Action Taken:** The administration has been suggested to arrange more number of busses from the next session to address the overcrowding situation on few routes.

**ISSUE -10:** Club Activities

**Action Taken:** For smooth conduction of classes and club activities it should be kept in mind while planning for the next session that the club activities are conducted only in second half on Saturdays.

**ISSUE -11:** Industry Oriented Courses

**Action Taken:** The curriculum should be enriched with industry oriented courses to bridge the gap between classroom and industry.

**ISSUE -12:** Courses on Communication

**Action Taken:** The students should be trained in both oral and written communication skills for better placements.

**ISSUE -13:** Progressional development of Teachers and Staff

**Action Taken:** The University should encourage the participation of Faculty members in FDP's, PDP's and staff in STDP's for equipping them with latest Pedagogies and current scenarios.

**ISSUE -14:** Teaching Learning Resources

**Action Taken:** It is required to update and upgrade the learning resources for better teaching learning opportunities. The books and reference material should be available in library as per the intake of the program.

**Suggestions to the departments:**

- Each Department must submit an analysis report based on feedback received from students and faculty, alumni and recruiters for both semesters in a session.
- The suggestion analyzed and recommended by IQAC must be incorporated through Board of Studies of the departments.

**CONCLUSION :** The feedback received from the various stakeholders was collected, analyzed and the suitable action suggested to the concerned departments to improve the teaching learning environment and enrich the curriculum as per the requirement and expectation of the stakeholders.

*Mandha*  
Director (I QAC)  
Shri Ramswaroop Memorial University  
Lucknow, Uttar Pradesh